

Friends & Family Questionnaire Responses

Your responses from your recent visit at Stonebridge Surgery

1. Generally, how easy or difficult is it to get through to someone at your GP practice on the phone?

[More Details](#)

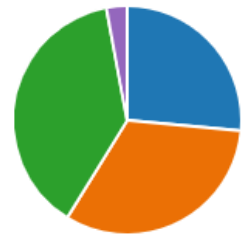
Extremely easy	12
Somewhat easy	15
Neutral	7
Somewhat not easy	3
Extremely not easy	0



2. How easy is it to use your GP practice's website to look for information or access services?

[More Details](#)

Extremely easy	9
Somewhat easy	11
Neutral	13
Somewhat not easy	0
Extremely not easy	1



3. Were you satisfied with the appointment or appointments you were offered?

[More Details](#)

Yes	35
No	1
Maybe	0



4. Overall, how would you describe your experience of making an appointment?

[More Details](#)

[Insights](#)

Moderate	4
Fair	6
Poor	1
Low	0
Very good	26



5. Overall, how would you describe your experience of your GP practice?

[More Details](#)

[Insights](#)

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Responses

Latest Responses
"Very efficient and friendly"
"Good"